



Smart network management with OnBase ECM

The OnBase Payoff

- One system, countless solutions
- Build and customize solutions to fit your operation
- Leverage existing business and network systems
- Increase visibility across departments
- Improved responsiveness to customer and network events

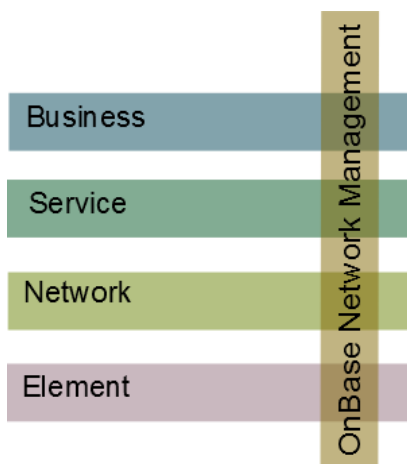
Enterprise Content Management systems have proven their value in improving business process efficiency and reducing IT infrastructure costs. This is specifically true for communication network providers looking for ways to optimize operation while introducing new and innovative products and services.

The following introduces the OnBase ECM system and describes how you can rapidly deploy a solution which gives you the power to transform your operation and the flexibility to adjust your business process to meet the demands of today's networks.

The Challenge

The challenge is to rapidly acquire, assemble, organize, enrich and deliver the information people need to complete tasks, make daily decisions and take action.

OnBase Network Management solutions meet the challenge by consolidating documents and data for use across a framework of the 4 logical layers of network management.



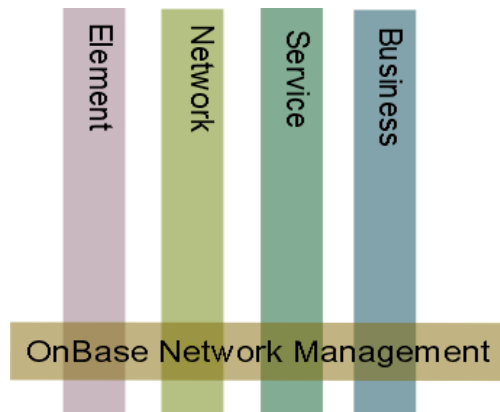
Business - manage product & financial performance

Service - manage service fulfillment & maintenance

Network - manage resource planning & allocation

Element - manage configuration & maintenance

As work is performed, selected data automatically flows between users in each layer keeping them informed and reducing delay, duplication, and errors.



Unified NM Systems:

OnBase can automatically acquire data and documents from network devices and existing NMS, OSS, CSR, Billing systems. This allows consolidation of data from multiple systems into new formats designed to meet each workgroups needs.

Management and staff have instant visibility and access to the information they would normally have to request and wait for. OnBase Network Management keeps everyone informed with information appropriate to their function.

Unified Workflow:

OnBase Workflow enables managers to easily design, implement, and adjust the complex business processes related to:

- Network operation and maintenance
- Fulfillment of complex service orders
- Responding to customer inquiries
- Inter-carrier communication
- Regulatory reporting & compliance

Unified User Access:

OnBase supports a wide-variety of ways for users to receive and access the information they need to perform their work.

OnBase Web server provides a secure and reliable solution for remote, branch, and mobile users. These users can capture, manage, store, and deliver documents and data, and collaborate with others just like they would when in-office.

OnBase Mobile Apps are available for iPhone, iPad, Blackberry, and Android devices to keep mobile workers connected while they travel.

Unified Applications:

OnBase is fully integrated with Microsoft Office and Microsoft Outlook applications to enable users interact with data without leaving their familiar applications. Here are just a few of the things you can do:

- Retrieve documents/data from OnBase
- Open document templates from OnBase
- Store documents/data into OnBase
- View and interact with Workflow
- Upload Email and Attachments
- Execute custom queries
- Open E-Forms and enter data

OnBase can be integrated with almost any application enabling users to effortlessly retrieve, store, and work with data to perform tasks, analyze information, and make decisions.

OnBase Premise-Based

The OnBase solution began as a premise-based system which integrated the components (database, storage, and software applications) to support a high-performance and resilient ECM platform. OnBase features support integration with LAN/WAN and business applications to ensure the seamless exchange of data and documents between users and systems.

Hyland Software provides award-winning educational and training services for the administration, maintenance, and use of the OnBase ECM system.

Premise-based solutions are right for businesses which choose to allocate the resources required to operate the hardware and software. Indeed premise-based systems represent the largest portion of all OnBase systems (10,000) deployed today.

OnBase OnLine

In 2006 Hyland Software introduced OnBase OnLine (OBOL) to enable organizations with a quick and cost-effective alternative to a premise-based ECM solution.

In addition to quick deployment and lower capital cost, the OBOL solution has several other advantages:

- Reduces cost of IT labor and infrastructure.
- Reduces training costs
- Reduced software licensing requirements
- Increased accessibility for remote and mobile workers
- Increased budget accuracy with monthly subscription costs.

- Flexibility to own or subscribe to software modules.
- Reliability of redundant SAS 70 Certified data centers.
- Economical migration to premise-based if and when desirable.

With OBOL, in a matter of weeks, your business can begin streamlining processes, decreasing cycle times, improving customer relationships, achieving regulatory compliance, and improving the financial bottom line.

Latitude 44, Inc.

Latitude 44, located in southern Minnesota, is a Hyland Software partner proudly selling and supporting OnBase since 1992.

Working for 20 years with ECM systems, we know the territory. We can navigate through complex situations, establish new trade partners, and discover new routes, all to deliver the products and services that are best for our customers.

Our employees have expert knowledge of ECM, IT, and Network technologies, and use their knowledge and skills to develop enterprise-class solutions by combining the best technologies and best practices to solve business problems.

We provide professional implementation solutions, consulting, installation, migration, conversion, training, and unequalled support services for the full-range of OnBase software products.

Call or visit our web site today to find out more about how OnBase and Latitude 44 can help you achieve your goals.

<http://www.latitude44.com>

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