

SUMMARY

OnBase Mobile Access for Blackberry™ Phone (11.0) provides workers with easy access to OnBase Workflow at their convenience, or while they're on-the-go. Organizations can decrease overall document processing time and simultaneously increase productivity by always keeping Workflow at decision makers' fingertips. Users can execute Ad-Hoc tasks, view documents, keywords, and add, view, edit and delete OnBase Notes—all without requiring online access from a computer.

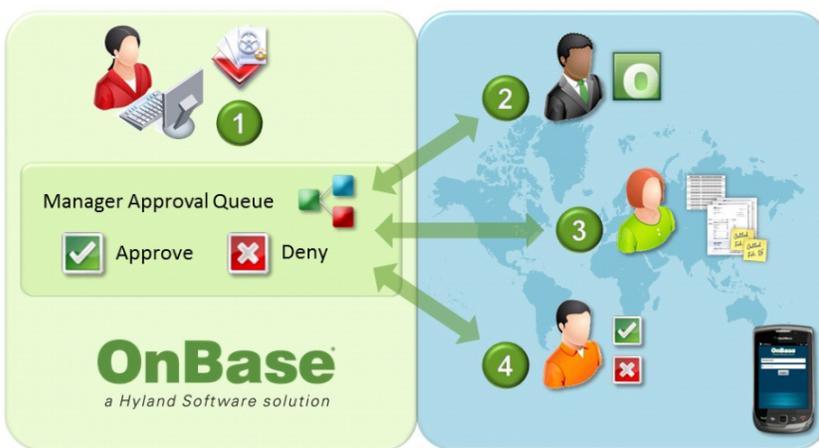
KEY BENEFITS

- **Improve the cost efficiency and effectiveness of a current Workflow solution** by extending mobile access to users.
- **Convenient access to Workflow queues on-the-go**, when away from the office or not at a computer.
- **Make familiar or repetitive decisions quickly and easily**, without the need to access the full Workflow interface.
- **Leverage your company's existing mobile device investments**, with out-of-the-box Workflow integration.

BUSINESS APPLICATION

- **C-Level executives, managers and travelling employees** can make immediate approval and routing decisions without spending precious time accessing a computer or processing documents in an unstructured fashion such as with calls or e-mail.
- **Commuters** typically experience unproductive downtime while traveling via public transportation, carpooling, etc. OnBase Mobile enables employees to monitor their mobile queues and process documents during these down periods.
- **Field employees** can perform field work and acknowledge via OnBase Mobile that a job has been completed or provide status updates to a project, including requests for help or materials. Real-time approvals and updates eliminate lag times, promote enterprise agility and improve transparency into any project—even those with mobile, dispersed workforces.

DESIGN



1. OnBase Administrators configure specific Ad-Hoc User Tasks within Workflow Queues to be "Available to Mobile Devices".
2. Users can launch and login to OnBase by selecting the OnBase Mobile application desktop icon.
3. As documents are routed to Workflow Queues, users with appropriate permissions can view lists of queued items, Documents and Keywords, as well as View, Add, Edit and Delete document Notes.
4. Users can select from and execute available Ad-Hoc User Tasks, routing documents on for further processing.

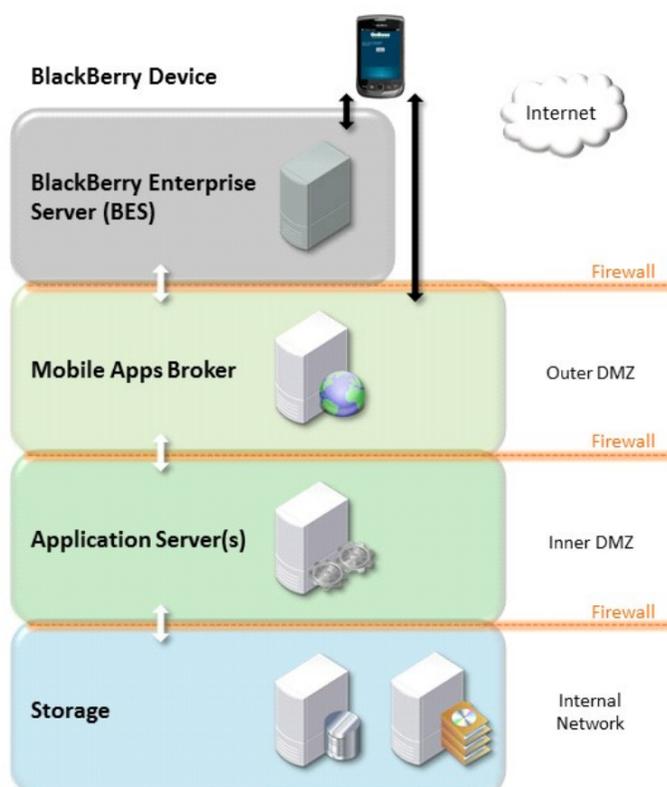
KEY FEATURES

- **Interact with OnBase Workflow conveniently in real-time**, supporting continuous, uninterrupted business process flows.
- **Administrative control** to designate only certain Ad-Hoc User Tasks to be accessible from the OnBase Mobile application.
- **Use familiar touchscreen gestures to:**
 - View, zoom and navigate multi-page documents
 - View document keywords
 - Execute Workflow Ad-Hoc tasks
 - Add, view, edit and delete OnBase Notes
- **Developed as a native Blackberry OS 6.0+ app** to provide a user experience consistent with other apps.
- **Mobile App Broker** provides an extra layer of security, allowing server mobile access to be hosted on a separate machine from the Application Server and supporting SSL.

SCREENSHOTS



ARCHITECTURE



All of the OnBase Mobile Apps utilize a shared Mobile Apps Broker Web service hosted via Microsoft Windows Server Internet Information Services (IIS). Mobile Access for Blackberry, however, provides supports the additional option to communicate the Mobile Apps Broker using the BlackBerry Enterprise Server (BES) as a proxy.